

QUALITY POLICY

OUR COMMITMENT

1. Customer Focus

Increase customer satisfaction by offering value-added products. Comply with applicable requirements, ensure prompt communication, and provide clear and precise documentation.

2. Occupational Health and Safety

Ensure the safety of employees and the public by adhering to legal requirements and best practices. Identify and mitigate risks while training staff to aim for a zero-incident objective.

3. Continuous Improvement and Innovation

Continuously optimize the effectiveness of the quality system. Encourage innovation, seek solutions to recurring problems, and integrate training to enhance excellence and productivity.

4. Performance

Maximize the performance of processes, products, and services while eliminating non-value-added actions. Utilize continuous improvements to stay at the forefront of the industry.

5. Teamwork and Internal Communication

Foster a collaborative environment with clear processes and open communication. Welcome feedback on organization and tools to improve teamwork.

Failure to comply with this policy results in non-conformity with the ISO 9001 standard. If the situation is not remedied, it may lead to the loss of our certification.